

Bharat Sanchar Nigam Limited
1st floor, Bharat Sanchar Bhawan
Janpath, New Delhi-110001
(Corporate Office, PHA- Section)

No. 2-01/2013-PHA

Dated: 13.02.2015

To
The CMD, MTNL

Sub: Settlement of telephone bills in respect of telephones provided at the residence of BSNL officers/officials working in the BSNL and residing in MTNL service area.

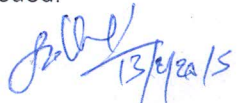
I am directed to invite your kind attention to the MoU signed between MTNL and BSNL Vide No. CP&M/1-265/BSNL-MTNL/2013 dated 27.09.2013 regarding settlement of telephone bills for telephones provided by MTNL as RSTC at the residence of BSNL officers/officials residing in MTNL service area and likewise by BSNL to the MTNL employees residing in BSNL service areas. The MoU stipulates that both BSNL and MTNL shall provide a discount of 30% on all telephone bills (including mobile and broadband) in FMC, Plan charges, usage charges etc for all telephone connections in offices and residence of the officers/staff on standard tariff package/plans.

2. In this connection a letter was issued by MTNL vide letter No. 4-1/2002-TR/Reciprocal Arrange. of MTNL-BSNL for service connections/173 dated 15.10.2013 to its Delhi and Mumbai units to make necessary changes/modifications in the billing software to enable the discount facility as per the recommendations of the committee. However these orders could not be implemented and still the orders in MTNL area for BSNL employees are being issued without 30% discount.

3. The Management Committee of BSNL Board in its 230th meeting held on 04.02.2015 has decided to request MTNL to issue individual telephone bills for RSTC/BB/GSM Mobile connection working at the residence of officers/officials residing in MTNL service area after giving 30% discount in FMC plan charges and usage charges etc. as per the MoU signed between MTNL and BSNL. The individual bills for RSTC/BB/GSM may be sent at the residence of the respective individuals who will make payment directly to MTNL and will claim reimbursement of the bill from BSNLCO. The arrangement will be applicable in respect of bills generated after 1.4.2015. The bills prior to that date will be taken up separately with MTNL.

4. You are therefore requested to cause issue of necessary instructions to the concerned units of MTNL to issue the bills as suggested in para 3 above and same may be informed to BSNL so that internal instructions to BSNL employees at Delhi/Mumbai may be issued.

This issues with the approval of the competent authority.


(S.K. Chugh)
DGM (WL &S)

Copy to:

1. PS to Chairman & Managing Director, BSNL
2. Director (HR) for kind information pl.